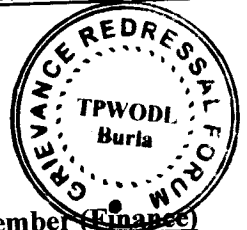


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 2097^{CU}

Date: 30.10.2024

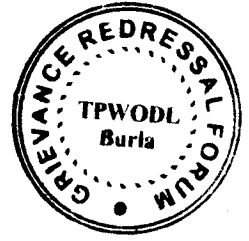
Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/706/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sahedal Chhanda At/Po-Chakuli, Dist- Sambalpur		4162-3101-0243	6370194503
3	Respondent/s	SDO(Electrical), Dhanupali,TPWODL			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	23.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	23.09.2024			
9	Date of Order	29.10.2024			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Sahaspur, TPWODL, Sambalpur.

Appeared

For the Complainant- Sahedal Chhanda
Represented by Chintamani Chhanda
For the Respondent - SDO(Elect.), Dhanupali, TPWODL.



GRF Case No- BRL/706/2024

(1) Sahedal Chhanda
At/Po-Chakuli,
Dist- Sambalpur
Consumer No.- 4162-3101-0243

COMPLAINANT

VRS

(1) SDO(Elect.), Dhanupali, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Sahedal Chhanda bearing Consumer No **4162-3101-0243** represented by Chintamani Chhanda under SEED, TPWODL, Sambalpur stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

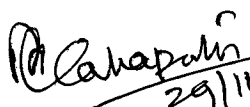
SUBMISSION OF OPPOSITE PARTY

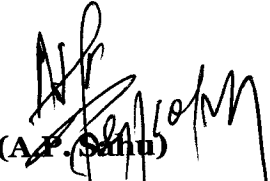
The Opposite Party has submitted the PVR dtd. 07.10.2024 and w/s on 23.09.2024 as well as ledger copy for the period from Feb'2001 to Aug'2024 in this case.


OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that there was an order issued in GRF case no 378 of 2024. The opposite party has already ~~been~~ revised the bill with reference to direction given in the above order and as per committee report where it is found an amount of Rs 18,629.15/- was withdrawn and reflected in ledger on 06.08.2024. In w/s, so submitted by opposite party has also described on the above matter. In such case, there is no scope for further bill revision and accordingly the case petition is hereby dismissed as no merit.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Samu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Sahedal Chhanda, At/Po-Chakuli, Dist- Sambalpur-768113.
(2) Sub-Divisional Officer (Elect.), Dhanupali, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.oriarc.org under the "head "Cases->"GRF".